

Target Market Determination

Product	Junior Term Deposit		
Issuer	The Mac (Macarthur Credit Union Ltd) ABN/ACN 83 087 650 244 AFSL/ACL 239933		
Date of TMD	1 October 2021		
Target Market	Description of target market		
	 Retail clients who: need the certainty of a fixed rate of interest on their savings do not need the ability to withdraw funds at call prior to maturity of the deposit need to maximise the interest rate payable and will accept interest at maturity 		
	Description of product, including key attributes		
	This is a Junior Term Deposit and the key features of this product are:		
	 minimum \$500 deposit 12 month term only interest paid on maturity automatic roll over available 		
Distribution	Distribution conditions		
Conditions	This product is distributed by the issuer through the following channels:		
	 branches call centres online 		
	Distribution conditions for this product include:		
	 ensuring that retail clients meet the eligibility requirements for the product ensuring that distribution through branches and call centres is by 		
	appropriately trained staffensuring all information online is accurate		
	There are no other distributors for this product.		
Review Triggers	The review triggers that would reasonably suggest that the TMD is no longer appropriate include:		
	 a significant dealing of the product to consumers outside the target market occurs; 		
	 a significant number of complaints is received from customers in relation to their purchase or use of the product that reasonably suggests that the TMD is no longer appropriate; 		

	 A material change to the product or the terms and conditions of the product occurs which would cause the TMD to no longer be appropriate; The Product Governance Framework includes regular consideration of whether there has been a review trigger following each distribution information report. That consideration is by reference to paragraphs 154 to 156 of RG 274. 			
Review	First review date: 01 February 2023			
Periods	Periodic reviews: every 2 years after the initial and each subsequent review.			
Distribution Reporting Requirements	The following information must be provided to Macarthur Credit Union by distributors who engage in retail product distribution conduct in relation to this product:			
	Type of information	Description	Reporting period	
	Significant dealing(s)	Date or date range of the significant dealing(s) and description of the significant dealing (eg, why it is not consistent with the TMD)	As soon as practicable, and in any case within 10 business days after becoming aware	
	Complaints	Number of complaints	Every 3 months	
	Sales outside the target market	Number of sales \$ value of sales	Every 3 months	
	Sales inside the target market	Number of sales \$ value of sales	Every 3 months	
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